

# SMULEKOFF'S HOME STORE

## Furniture Delivery Services

*At Smulekoff's Home Store, we take pride in the delivery services that we provide to our customers. We have the most professional and courteous delivery personnel in the industry.*

### How to Prepare

- ✓ Complete your purchase. Your delivery will be scheduled as soon as your selection is available and payment has been arranged.
- ✓ Have your space cleared and prepared for delivery. Measure carefully to make sure the product purchased will fit properly.
- ✓ On the day of delivery, we recommend you have someone present at your delivery location to accept your delivery.
- ✓ You can expect us to set-up and place your selection in the area prepared.
- ✓ You can expect us to provide a final inspection after the delivery.

### Scheduling

- ✓ Delivery dates and times are selected and scheduled according to the total routing for the delivery location and date.
- ✓ If you have made a request for a specific delivery time, we will do our best to arrange delivery for that time.

#### **HOWEVER:**

- ✓ **We cannot guarantee a specific delivery time!**

### Product Disposal

- ✓ We provide a disposal service for the old furniture or product that you no longer want.
- ✓ The service we provide is on an item per item basis. For example: we will dispose of one sofa for a sofa purchase or two recliners when two recliners are purchased.
- ✓ The non-refundable disposal fee is **\$20** per item.
- ✓ We will move the replaced items within your home, when scheduled as part of the delivery, for a non-refundable fee of **\$15** per item.

*All fees for services such as delivery, disposal & moving of items and protection plans such as fabric-coate & mattress pads are non-refundable and not returnable.*

- ✓ Please refer delivery questions to:  
**Smulekoff's Warehouse**  
**319-362-0645**  
411 6<sup>th</sup> Ave SE  
Cedar Rapids, IA 52401